

For Immediate Release
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NL Centre for Health Information Holds 2020-2021 Annual General Meeting

St. John's, NL - The Newfoundland and Labrador Centre for Health Information (NLCHI) held its annual general meeting today. Dr. Kris Aubrey-Bassler, Board Chair, and Mr. Stephen Clark, CEO, highlighted NLCHI's accomplishments from the past year.

"On behalf of the Board of Directors, I thank the NLCHI team for their incredible work during what has proven to be a very exceptional time. I am proud of how everyone has worked together to deliver agile and innovative technologies along with quality information to provincial and RHA public health leadership as well as the citizens of our province. I wish to extend appreciation to our Board of Directors, executive team, employees and health system stakeholders for their hard work, perseverance and commitment to advancing digital health in the province."

- *Dr. Kris Aubrey-Bassler, Board Chair, Newfoundland and Labrador Centre for Health Information*

In 2020-21, NLCHI focused on enhancing and modernizing digital health solutions; enhancing coordination and appropriate use of health data, information and the analytical capacity of the province; digitally enabling citizens to be active partners in their healthcare; and being a dynamic organization that improves health service delivery in Newfoundland and Labrador. The team also evolved and innovated quickly to work with the health system to address the needs of public health as a result of the COVID-19 pandemic. Some examples of NLCHI's 2020-2021 successes include:

- Connected patients to healthcare through tools such as the COVID-19 Negative Test Online Portal; Travel Declaration Form; COVID-19 Swab Test/Assessment Clinic Referral Application; and online technology to allow self-scheduling for blood collection and influenza and COVID-19 vaccinations.
- Equipped healthcare providers with tools like virtual care and Windows Virtual Desktop.
- Provided the technology and reporting capabilities for more than 270 COVID-19 immunization and swab clinics throughout the province.
- Informed provincial pandemic response through predictive analytics and the development and management of new dashboards to track metrics such as COVID-19 testing and hospital occupancy.
- Piloted the Provincial Data Lab, which is a secure, virtual environment that allows data users to interact with health data and information, while mitigating the risks associated with data disclosure.

"The fiscal year 2020-2021 was unprecedented – with NLCHI, like many other organizations – pivoting to evolve and innovate very quickly. I am incredibly proud of how the NLCHI team worked together to not only support the provincial pandemic response, but continue to meet our strategic priorities and support regular health system operations. I want to thank everyone for their continued dedication and hard work and wish to pass along our collective thanks to the Board of Directors for their support and direction."

- *Stephen Clark, CEO, Newfoundland and Labrador Centre for Health Information.*

About the Newfoundland and Labrador Centre for Health Information (NLCHI)

NLCHI is a provincial crown agency responsible for:

- Providing quality information to health professionals, the public, researchers and health system decision-makers.
- Supporting the development of data and technical standards; maintaining key health databases; carrying out analytics and evaluation; and, supporting health research.
- Delivering provincial digital solutions such as the electronic health record and electronic medical record.
- Leading a shared services approach to manage eHealth services across the provincial health system.

Click [here](#) for a copy of NLCHI's 2020-2021 Annual Report.

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